

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC

☒ CLEC

☐ ILEC

☐ Wireless

CERTIFICATED COMPANY INFORMATION

Entelegent Solutions Inc.

Company Name

FEIN/SSN

704-323-7488

Db/a/fka

Telephone #

3800 Arco Corporate Dr. Ste. 310

Mailing Address

Charlotte NC 28273

City, State, Zip Code

Same

Business Location

same

Mecklenburg
County

City, State, Zip Code

REGISTERED AGENT INFORMATION

Registered Agent: Corporation Service Company

Mailing Address: 1703 Laurel St

Columbia SC 29201

City, State, Zip Code

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- Bo Wheeler
- A. **General Manager** (Include Address if different than above)
704-323-7463 / 704-504-5868 / bo.wheeler@entelegent.com
 Telephone Number / Facsimile Number / E-mail Address
- Dave Gibson
- B. **Customer Relations/Complaints Representative** (Include Address if different than above)
704 323 7464 / 704-504-5868 / dave.gibson@entelegent.com
 Telephone Number / Facsimile Number / E-mail Address
- Dave Gibson
- C1. **Customer Relations/Complaints Representative for Escalated Complaints** (Include Address if different than above)
704 323 7464 / 704 504 5868 / dave.gibson@entelegent.com
 Telephone Number / Facsimile Number / E-mail Address
- C2. **Customer Contact** (Toll Free Number) 800-975-7192
- Dave Gibson
- D. **Engineering Operations** (Include Address if different than above)
704 323 7464 / 704 504 5868 / dave.gibson@entelegent.com
 Telephone Number / Facsimile Number / E-mail Address

- Dave Gibson
- E. **Test and Repair** (Include Address if different than above)
704 323 7464 / 704-504-5868 / dave.gibson@entelegent.com
Telephone Number / Facsimile Number / E-mail Address
- Dave Gibson
- F. **Emergencies** (During Non-Office Hours)
704 323 7464 / 704-504-5868 / dave.gibson@entelegent.com
Telephone Number / Facsimile Number / E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

- Dave Gibson
- G. **Regulatory Officer** (Include Address if different than above)
704 323 7464 / 704-504-5868 / dave.gibson@entelegent.com
Telephone Number / Facsimile Number / E-mail Address
- Dave Gibson
- H. **Dual Party Mailings (Name)**

(Mailing Address)
704 323 7464 / 704-504-5868 / dave.gibson@entelegent.com
Telephone Number / Facsimile Number / E-mail Address
- Dave Gibson
- I. **Interim LEC Fund Mailings (Name)**

(Mailing Address)
704 323 7464 / 704-504-5868 / dave.gibson@entelegent.com
Telephone Number / Facsimile Number / E-mail Address
- Dave Gibson
- J. **Universal Service Fund Mailings (Name)**

(Mailing Address)
704 323 7464 / 704-504-5868 / dave.gibson@entelegent.com
Telephone Number / Facsimile Number / E-mail Address
- Gary Brame
- K. **Gross Receipts Mailings (Name)**

(Mailing Address)
704-323-7482 / 704-504-5868 / gary.brame@entelegent.com
Telephone Number / Facsimile Number / E-mail Address

DAVE GIBSON
This form was completed by
VP Operations
Title

[Signature]
Signature
7/21/09
Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211
And
Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201